



In the current and expanding e-commerce environment, meeting your client's expectations for expedited order fulfillment and delivery is increasingly challenging. To make sure their orders are delivered on-time, you need to be confident that you are partnering with a fulfillment provider who can meet the challenge.

To support your efforts, Orbit has created a fulfillment checklist which will make sure we can help you exceed your customer's expectations.

Fulfillment Checklist

- Product Characteristics
 - What are the specific handling and storage requirements for your products? Are they temperature controlled? Are any products hazardous?

- Inbound and Outbound Shipment Profile and Configuration
 - Is product received as small parcel, LTL, Truck Load?
 - Is it received as pallets, cases, or eaches?

- Pick, Pack, Ship
 - What is the profile of your outbound orders?
 - Lines per order and SKU's per order?

- Value Add Services
 - Do your customers have returns? Do you ever receive destruction requests? Is any kitting ever completed?

- Operational Requirements
 - What are your customer's annual order volume and inventory growth estimate?
 - Operational Days / Week
 - Number of Shifts
 - 3PL Order Receipt Times
 - Order cut-off time, Air, Ground, LTL, Ocean